



CUSTOMS CLEARANCE INFORMATION

Dear Prospective Exhibitor,

The Association of Zoos and Aquariums (AZA) is pleased to announce the appointment of **Cross Connect Customs & Event Logistics** as the official customs broker for the 2024 AZA Annual Conference taking place at the BMO Centre over the dates of September 14-19, 2024 in Calgary, Canada.

As the official customs broker for our event, Cross Connect has been granted special clearance privileges by the Canada Border Services Agency (CBSA). The CBSA has granted Cross Connect permission to clear your exhibitor materials into Canada on a duty-free and tax-free basis, and to use the special clearance service called "Border-to-Show" which allows Cross Connect to clear your materials at the venue and not at the border crossing. This guarantees no shipping delays due to standard customs clearance processing.

Cross Connect will assist you to complete all mandatory customs paperwork for entry of your materials into Canada and for the return to the USA after the show. Conveniently **you only need to complete one set of documents for the round-trip** making the overall clearance process simple.

Please note certain commodities such as foodstuffs, animal, and plant products are subject to additional import requirements, so please contact Cross Connect as early as possible to review the requirements for the materials you intend to ship to the Conference.

AZA will send out Cross Connects detailed "**Customs Clearance Instructions Kit**" in the coming weeks. You can refer to this manual for the required customs forms and information to guarantee a smooth round-trip cross-border clearance process for your shipment.

If you have any questions in the meantime, please send an email to info@crossconnectcl.com.